

5 Things You Should Know Before Migrating To The Cloud



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Most businesses are considering moving to a cloud-based call center to improve customer experience, reduce expenses and optimize employee productivity. Often times, organizations aren't sure of the challenges and changes to expect when moving to a cloud call center. Check out my webinar recording for insights on:

- The challenges to be addressed to ensure a smooth transition to the cloud
- Quality of Service (QoS) and why it's critical to understand
- Change Management i.e. impact of this technology on the organization
- How to prepare for the big cutover day
- Game-changing doors that will open up for your cloud call center

[24 Minute Live Webinar: 5 Things You Should Know Before Migrating to the Cloud](#)

In addition to this webinar recording, we have put together a moving technology checklist to help you migrate your technology. [Click here](#) to view our Moving Technology Checklist.